

Edquity User Experience Flow



New users can download the Edquity app or go to app.edquity.co to create an account.



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Create your free account

Name

Are you a student?

Your school

Email

Password

- ☒ At least 12 characters long
- ☒ Contains punctuation (eg. !@#&\$(%)
- ☒ Contains at least 1 number (eg. 0123456789)

☐ By checking this box you agree to our [Terms of Service](#) and [Privacy Policy](#), as well as our partner [Dwolla's Terms of Service](#) and [Privacy Policy](#).

Get started

Users will be asked if they are a student—**Select “Yes” and enter ServeMinnesota** in the "Your School" field when setting up an account profile.

During account setup, users will be asked to confirm their email and will receive a verification link to confirm their account.

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Is this the right email?

As an extra security measure, please confirm **nina@edquity.co** is the correct email address for your Edquity account.

Once you confirm this is the right email, we will send a verification link to you.

Yes, this is the right email

No, this is not the right email

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Time to check your email!

Thanks for confirming **nina@edquity.co** as your email address!

Please click the button in the email to finish setting up your Edquity account. Verifying your email helps us keep your account safe and secure.

Resend verification link

Once email verification is successful, users can return to the Edquity app or app.edquity.co to log into their Edquity account!

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[Log out](#)



Thank you for verifying the email address connected to your Edquity account

Your Edquity account is now set up! Please return to the app to log in with the email and password you provided on sign up.

Users will see a brief description of how emergency funds work, and can then proceed to the eligibility screen.

This information needs to match the information on file with the user's AmeriCorps program so users can apply through the Emergency Funds Hub.

What are emergency funds?



Edquity has partnered with your college to offer emergency funds to students. These funds are meant to support students who experience an unexpected financial emergency that could lead to dropping out. If cash assistance could keep you in school, you're in the right place.

These funds do not require repayment, and will not impact your financial aid.

Next

Let's get started

Your full name

Your date of birth (mm/dd/yyyy)

Your NSPID (National Service Participation ID) number

 An example ID: 12345678

Continue

Log in to the MyAmeriCorps Portal. Members will find their NSPID in the light gray box on the first page under their name.

The screenshot shows the MyAmeriCorps portal interface. At the top is a dark blue header with the AmeriCorps logo and navigation links: "Contact My AmeriCorps | Site Help | Logout" and "FONT SIZE: Default | Large". Below the header is a red sidebar with a "HOME" button and a "My AmeriCorps" section containing links: "Applicant Home", "My Tax Statements", "My Education Award" (with a sub-link "Create Forbearance Request"), "My Service Letter", and "Contact My AmeriCorps". The main content area has a "Welcome, [redacted]" message, a welcome paragraph, and a "Please note:" section with a red bullet point: "Your password has been successfully changed." To the right is the AmeriCorps logo and the slogan "Your World. Your Chance To Make It Better." Below this is a "My Information" section. A yellow arrow points to the "NSPID:" field, which is highlighted in yellow. Other fields in this section include "Name:", "Preferred Name:", "Date of Birth:", "Username:", "SSN:", "SSN Status: Verified - 08/23/20[redacted]?", "Citizenship Status: Verified - 08/23/20[redacted]?", "Veteran/Active Duty/Military Family Status: I am not in the military, a veteran or a family member of someone in the U.S. Armed Forces", "E-mail: [redacted]@gmail.com", "Transfer Eligible: N", "Current Mailing Address:", and "Permanent Address:".

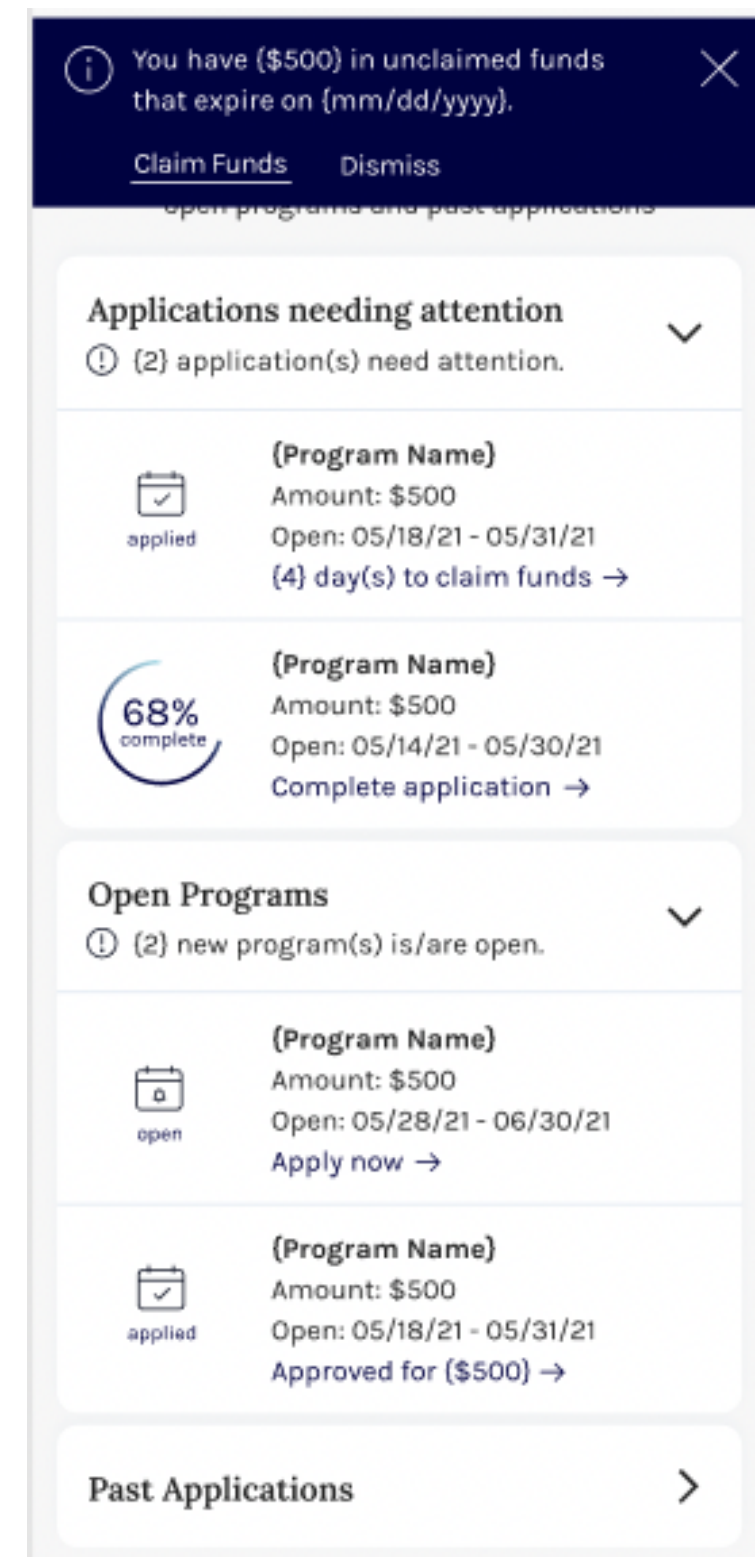
NOTE: Members who are part of a program administered by Reading & Math, Inc. can also find their NSPID on their Member Information Page. This includes:

- Community Forestry Corps / Home Energy Corps
- Math Corps
- Opportunity Corps
- Reading Corps
- Recovery Corps
- Total Learning Classroom

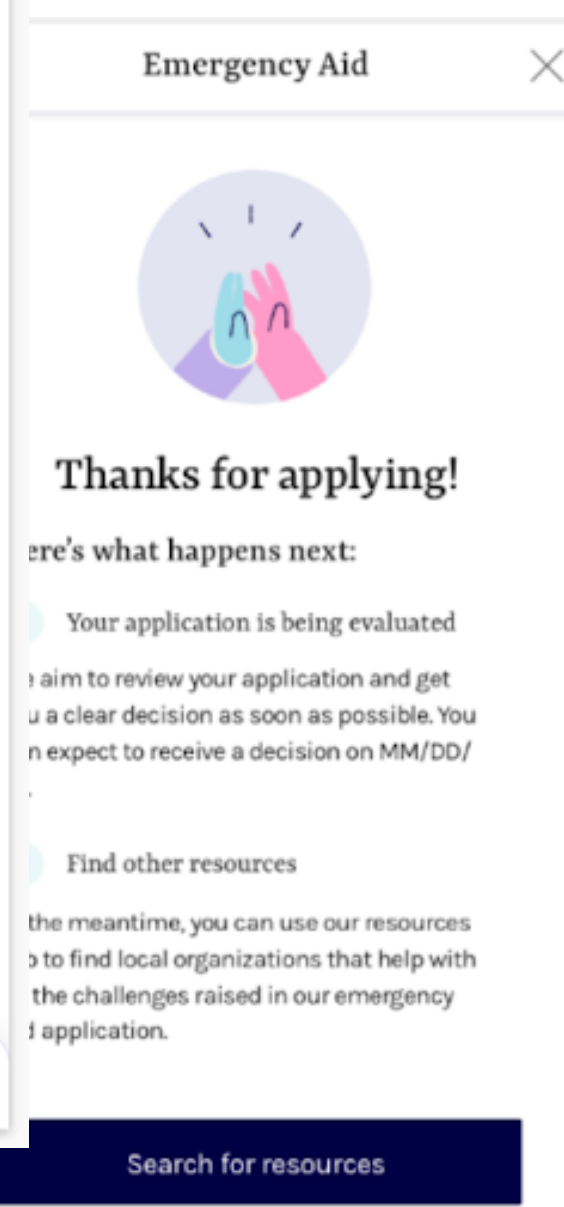
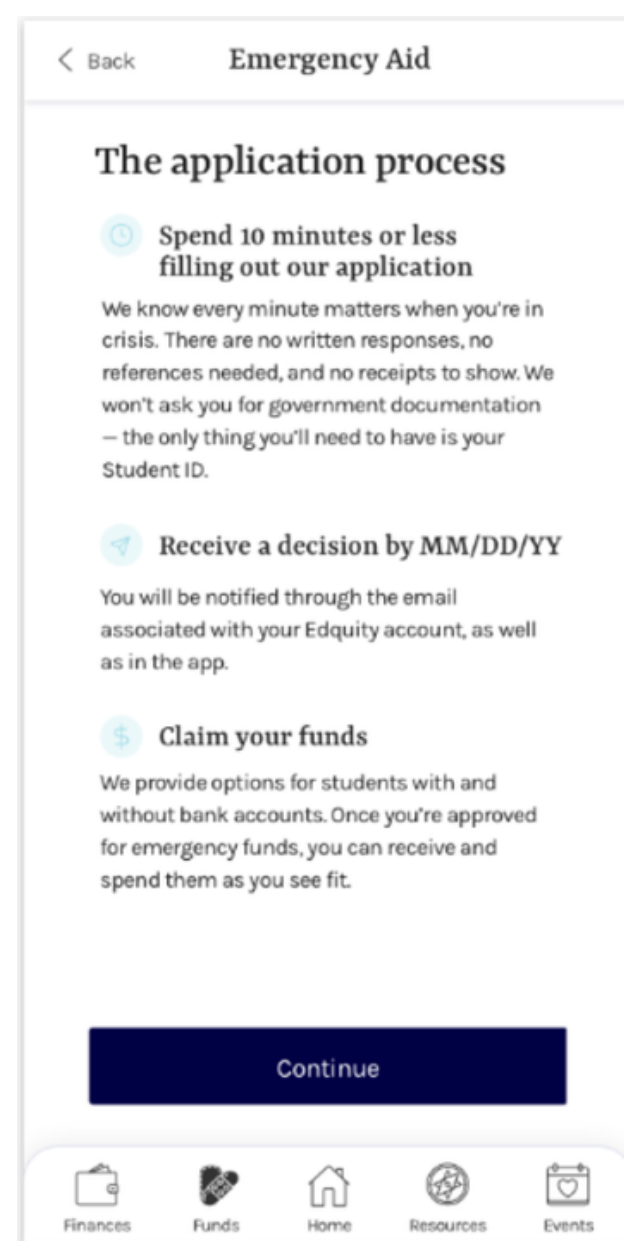
In the Emergency Funds Hub, users will see a summary of open Campaigns that they may be eligible to apply for

They can continue working on incomplete applications and view a pending application awaiting decision.* If they have approved funds available to claim, a banner and details application will specify the deadline to claim.

*The decision date will be the day after the campaign program closes i.e. If the campaign closes 11:00 p.m. on 1/1/2022, the decision date users will see on this card is 1/2/2022.



If a user starts a new application or continues an existing one, they'll be taken directly into the Emergency Aid application flow.



If they have already submitted an application for the program, they will see a screen with next steps and a prompt to explore resources.

Once the batch of applications is processed by Team Edquity, all applicants in the batch will receive an email notification that directs them back to their Edquity account on web or mobile app to see their application outcome.

Funded Email Outcome Alert:
Subject: You've been approved!



Help is on the way!
You've been funded \$500



We've reviewed your application for emergency funds and we're thrilled to tell you we can help! You've been funded for \$500. Sign into the Edquity app to complete the steps to claim your funds.

Unfunded Email Outcome Alert:
Subject: Update on Your Emergency Aid Request



Update about your emergency aid request



We've completed our review of your Emergency Funds Application. Please open the Edquity app to see the results.

If a "rejected" outcome is processed, users will see this notification in the Emergency Funds Hub.

Open Programs

2 programs are open.

applied

{Program Name}

Amount: \$500

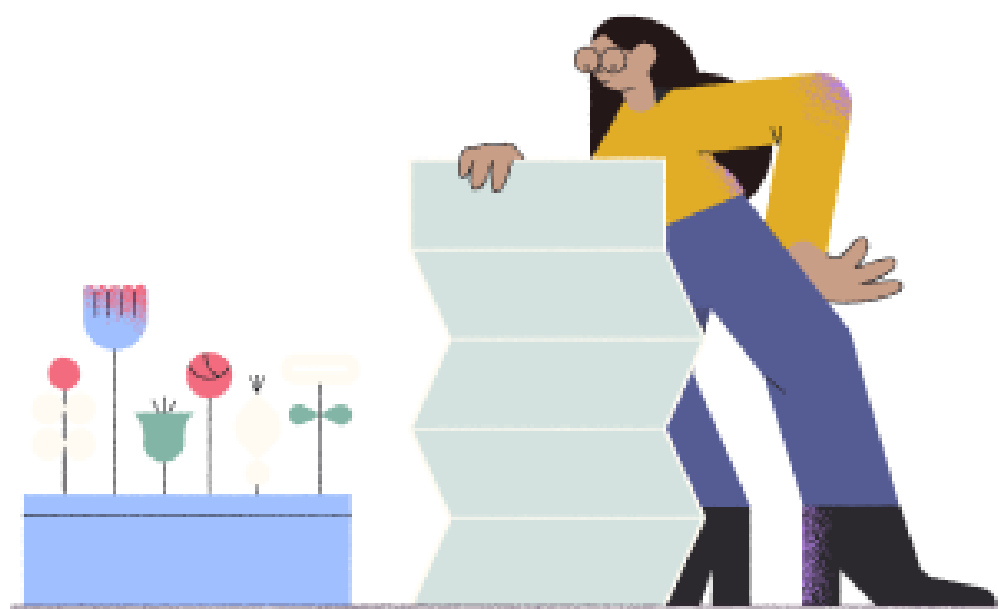
08/07/21 - 10/07/21

Denied Funding →

Clicking into the application will show the following:

[Emergency funds hub](#)

Application Denied



Reason For Denial

Unfortunately, {Organization} has determined you are ineligible for funds. This is likely due to the large amount of students currently facing multiple, serious emergencies. We are sincerely sorry we are unable to fund you at the moment.

Please follow up with {Organization} to learn about upcoming opportunities to apply for funding.

If an "approved" outcome is processed, users will see this notification in the Emergency Funds Hub.

Applications needing attention

1 application needs attention.

applied

{Program Name}

Amount: \$500

08/07/21 - 10/07/21

11 days left to claim funds →

Clicking into the application will show the following:

Great news:
Help is on the way!

You've been funded

\$500

to help with your emergency.

These funds do not have to be repaid. If possible, **please claim your funds within 11 days.**

If these funds are not claimed **within 11 days of approval**, they may be released so that other students can receive them.

Claim your \$500

When users click to start the claim process, they will see multiple payment methods to receive their funds: direct deposit or a prepaid card.

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How would you like to receive your funds?


☐ Direct Deposit


If you have access to a bank account we recommend using this option. You will receive your funds in your account within 3-5 days


[Claim a prepaid card instead](#)


Continue


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Resources


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Claiming by direct deposit- account and routing number

If a user selects to claim funds by direct deposit using their account and routing number, they will be taken through a series of screens to: enter their routing number, confirm their account type, enter and confirm their account numbers, and review and submit their account information.

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Direct Deposit

Enter your routing number

Routing Number

121000002348

[How do I find my routing number?](#)

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Select your account type

☒ Checking account

☐ Savings account

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Direct Deposit

Enter your account number

Account number

121000002348

Retype account number

121000002348

[How do I find my account number?](#)

Please double-check the information entered above before submitting

Continue

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Please review the following information

DIRECT DEPOSIT

Routing Number

48953748975

Edit

Account Type

Checking

Edit

Account Number

28472973

Edit

Please review the following information. Once you press submit you will no longer be able to change your information

Submit

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Your transfer has been successfully initiated

Your transfer has been initiated. Your funds should be available in your account within within 3-5 days.

Return to Funds home

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Claiming with a prepaid card

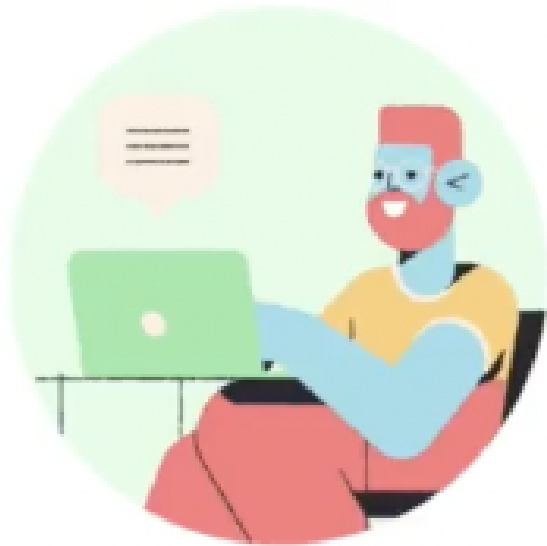
If a user selects to claim funds with a prepaid card, they will see a screen detailing what to expect with this disbursement option. They can continue to confirm their email address. They will receive an email from Giftbit, Edquity's prepaid card provider, within 1-2 business days to complete the prepaid card flow and provide an address at which to receive the card.

You've selected the prepaid card option

[Learn more](#)

Keep in mind:

- 1 You can withdraw funds from the card at an ATM
- 2 The card can be used anywhere Mastercard is accepted
- 3 It may take up to 10 days to receive your card in the mail after claiming your card
- 4 You have 11 days remaining to claim your card



Continue

Step 1: Confirm your email address

An email with instructions for claiming your prepaid card will be sent to **dallas@edquity.co**.



For security purposes, the email can only be sent to the email address you used to verify your Edquity account

Continue

Step 2: Please check your email for next steps

You will receive an email from Giftbit within 1-2 business days. Please follow the instructions in the email in order to finish claiming your prepaid card.



You have 11 days to claim your prepaid card. Please complete the emailed instructions as soon as possible.

[Return to Funds home](#)

Once approved funds are claimed, users will see their application summary in the Emergency Funds Hub without a prompt to claim funds.

Open Programs


1 program is open.

<div><div><div></div><div></div></div><div>applied</div></div>	<div>{Program Name}</div> <div>Amount: \$500</div> <div>07/27/21 - 09/27/21</div>	<div>Approved for \$500</div> <div></div>
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Clicking into the application will show details about their claimed funds:

[Emergency funds hub](#)

Jun 14, 2021 application details



OUTCOME

Your emergency aid application was approved! You requested to receive your \$500 emergency grant as a prepaid card. Please follow the instructions you received from Giftbit via email to finish claiming your card. You should receive the email within 1-2 business days.

Please note: If you don't see the Giftbit email in your inbox, check your Spam folder. You have 15 days to finish claiming your card.

FUNDING DETAILS

Grant amount

\$500

Time claimed

Jun 14, 2021 2:55 pm

Disbursement method

Prepaid card